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Patent Application
Attorney Docket No. AGIL-01600**IN THE UNITED STATES PATENT & TRADEMARK OFFICE**

Applicants: BENJAMIN, MICHAEL H., ET AL.

Application No. 09/970,455**Examiner: STERRETT, JONATHAN G.****Filed: 10/3/2001****Group No. 3623****Title: A SELF-LEARNING METHOD AND
APPARATUS FOR RATING SERVICE
PROVIDERS AND PREDICTING FUTURE
PERFORMANCE****Confirmation No. 3623**

AMENDMENT A

Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed 8/18/2006, Applicants petition for entry and consideration of the following Remarks and Amendment.

The amendments set forth herein are provided solely to clarify the invention as filed and set forth in the pending claims in order to comply with applicable statutes and regulations. The amendments are not intended to limit the invention or preclude the application of equivalents which Applicants may be entitled to under law.